

# BASS FAQs for 2017-18

➤ **ENROLLMENT CLOSED August 14 - 21.** If care is needed for the first day of school, enroll prior to August 14<sup>th</sup> to avoid delay in care.

➤ **REMIND:** BASS families are automatically enrolled and encouraged to participate in order to receive timely field trip information/changes, snow day information, reminders of upcoming events, and other important information.



To opt out, simply reply to the text you receive with the words @leave or @stopall. Or you can send a text to 81010 that says @leave or @stopall. Note: Data messaging rates may apply.

➤ **TWO PAYMENT OPTIONS:**

Question	Definition	Due Date	Why would you choose this bill pay option?
Level Pay	Yearly rate divided equally for nine months.	First payment due on September 1 <sup>st</sup> , late as of September 15 <sup>th</sup> .	If you come all year, it keeps your payments the same every month.
Variable Pay	A daily rate was applied to the number of days per month, broken into 10 months of varied payments.	First payment due on August 1 <sup>st</sup> , late as of August 15 <sup>th</sup> .	If you start mid-year OR you like to pay for the exactly what you attend each month.

Whether you choose Level Pay or Variable Pay, the total amount for the year is the same. Families must remain on "Level Pay" or "Variable Pay" for the full school year.

➤ **DISCOUNT OPTIONS:** Pay up front per semester and receive a 5% discount (By Sept. 15<sup>th</sup> or Jan. 15<sup>th</sup>) or pay up front for the year and receive a 12% discount (By Sept. 15<sup>th</sup>).

➤ **PAYMENT OPTIONS:**

- E-check free online form of payment (HIGHLY encouraged)
- Credit/debit card incurs a \$10 convenience fee
- Check or money orders can be made in person (8:00 a.m. – 4:30 p.m. Monday – Friday) in the drop box (24 hours a day) located on the east side of the BASS office or mailed to BASS, 1151 NE Colbern Rd. Lee's Summit, MO 64086



- Cash payments are only accepted within in BASS office (8:00 a.m. – 4:30 p.m. Monday - Friday)

➤ **PAYMENT DUE DATE:** 15<sup>th</sup> of each month. Childcare will automatically be suspended on the 16<sup>th</sup> for any unpaid balance. Important information regarding unpaid accounts is in the Parent Handbook.

➤ **STATUS CHANGES:** All changes in status, including dropping from the program, must occur prior to the 25<sup>th</sup> of the month by contacting the BASS Admin Office at 986-3440. All changes will be effective the first day of the following month. Families are encouraged to limit their changes in status to no more than once per semester.

➤ **SPECIAL DAYS:** To sign up, please confirm with your Site Coordinator at least 48 hours in advance. BASS may not be able to accommodate sign ups less than 48 hours in advance.

➤ **PART TIME BEFORE AND AFTER STATUS:** Participation in Part Time Before and After Status, families may choose any three days of the week, but each day must include both the AM and the PM.